#### **Privacy Statement**

A customer's right to privacy is of paramount importance to Hartwell. When you register to use our site, Hartwell will ask you to provide your name, organization, e-mail address, and other information. We use that information to provide you a more personalized online experience, as well as to keep track of what information is of interest to you. This information will not be shared with any third party provided however we may share such information with our parent or affiliated companies

## **Legal Notices**

All information contained on this Website is for information and demonstration purposes only in relation to Hartwell Corporation (Hartwell) and associated companies.

Hartwell has taken all reasonable care to ensure that any and all information contained on its Website is accurate, but neither Hartwell, its parent and/or associated companies make any representations and/or warranties (whether expressed or implied), as to the accuracy of the information contained herein and such information is provided "as-is" without warranty of any kind, whether express or implied. All implied warranties, including, without limitation, implied warranties of merchantability, fitness for a particular purpose and non-infringement, are hereby expressly disclaimed.

The information contained on this Website is for general information purposes only and any specific advice and/or information should be sought from Hartwell, its parent and/or associated companies directly.

Hartwell, its parent and/or associated companies shall not be liable for any loss and/or damage under any theory of liability including but not limited to any loss and/or damage, whether direct, indirect or consequential and in particular loss of data, loss of profits and loss of business, arising from access to and use of any information contained on this Website.

Where access is gained from this Website by hypertext link to third party Websites not under the control of Hartwell, its parent and/or associated companies, Hartwell shall have no liability and/or responsibility whatsoever and in any way for any information contained on such third party Websites.

If any provision of this disclaimer is deemed to be unlawful, void or unenforceable for any reason whatsoever it shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions.

All rights reserved. The copyright material contained in this Website belongs to and remains the property of Hartwell. Access to it does not imply any license to reproduce, transmit and/or distribute this informati on in any form and/or medium and by any means without prior written consent of Hartwell.

#### Information Collection and Use

Hartwell Corporation is the sole owner of the information collected on this site. We do not sell, share or rent this information to others outside of Hartwell.

### **Privacy Notice for California Residents**

Effective Date: January 1, 2020

This California Privacy Notice (this "notice") applies to "Consumers" as defined by the California Consumer Privacy Act ("CCPA") as a supplement to Hartwell's other privacy policies or notices. Please see also any privacy policy or notice of general applicability posted or referenced on our website: www.hartwellcorp.com

To aid in readability, in some places we have abbreviated or summarized CCPA terms or language. Terms defined in the CCPA that are used in this notice shall have the same meaning as in the CCPA.

For more information on this notice or your California privacy rights contact us at 714-993-4200, email us at ccpa@hartwellcorp.com, or write to us at: 900 South Richfield Road, Placentia, CA. 92870-6788 USA.

#### PERSONAL INFORMATION WE COLLECT

We have collected the following categories of personal information from consumers within the last twelve (12) months:

#### **Identifiers**

This may include but is not limited to: a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, social security number, driver's license number, passport number, or other similar identifiers.

We collect this information

- Directly from you. For example, from forms you complete or products and services you purchase
- From a third party. For example, from analytics or marketing providers

# For the purpose of

- Processing interactions and transactions
- Performing services
- Research and development
- Quality assurance
- Security

#### **Personal Records**

This may include information such as: physical characteristics or description, signature, telephone number, education, employment, employment history, insurance policy number, bank account number,

credit card number, debit card number, or any other financial information medical information, or health insurance information.

#### We collect this information

• Directly from you. For example, from forms you complete when applying for a job opening or becoming an employee at Hartwell

### For the purpose of

- Processing interactions and transactions
- Performing services
- Research and development
- Quality assurance
- Security

# **Internet Usage Information**

This may include, but is not limited to: browsing history, search history, and information regarding your interaction with an Internet Web site, application, or advertisement.

#### We collect this information

Directly from you. For example, from forms you complete to request a technical document

# For the purpose of

- Performing services
- Security

As permitted by applicable law, we do not treat deidentified data or aggregate consumer information as personal information and we reserve the right to convert, or permit others to convert, your personal information into deidentified data or aggregate consumer information.

Subject to restrictions and obligations of the CCPA, our vendors may also use your personal information for some or all of the above listed business purposes. Our vendors may themselves engage service providers or subcontractors to enable them to perform services for us, which sub-processing is, for purposes of certainty, an additional business purpose for which we are providing you notice.

### **SHARING** personal information

We may share personal information with third parties for a business purpose. In the last twelve (12) months, we have disclosed the following categories of personal information for a business purpose:

Identifiers

Personal Records

We disclose your personal information for a business purpose to the following categories of third parties:

- Our affiliates.
- Service providers.
- Third parties to whom you or your agents authorize us to disclose your personal information in connection with products or services we provide to you.

In the last twelve (12) months, we have not sold any personal information.

#### **CALIFORNIA PRIVACY RIGHTS**

We provide California Consumers the privacy rights described in this section. You have the right to exercise these rights via an authorized agent who meets the agency requirements of the CCPA and related regulations. As permitted by the CCPA, any request you submit to us is subject to an identification process. We will not fulfill your CCPA request unless you have provided sufficient information for us to reasonably verify you are the consumer about whom we collected personal information.

If we cannot comply with a request, we will explain the reasons in our response. We will use personal information provided in your request only to verify your identity or authority to make the request and to track and document request responses, unless you also gave it to us for another purpose.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive or clearly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Access to Specific Information and Data Portability Rights

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. Additionally, you have the right to make or obtain a transportable copy, no more than twice in a twelve-month period, of your personal information that we have collected in the period that is 12 months prior to the request date and are maintaining. Once we receive and confirm your request, we will disclose to you:

- The categories of PI we have collected about you.
- The categories of sources from which we collected your PI.
- The business or commercial purposes for our collecting or selling your PI.
- The categories of third parties to whom we have shared your PI.

- The specific pieces of PI we have collected about you.
- A list of the categories of PI disclosed for a business purpose in the prior 12 months, or that no disclosure occurred.
- A list of the categories of PI sold about you in the prior 12 months, or that no sale occurred. If we sold your PI, we will explain:
  - o The categories of your PI we have sold.
- The categories of third parties to which we sold PI, by categories of PI sold for each third party.

### **Deletion Request Rights**

Except to the extent we have a basis for retention under CCPA, you may request that we delete your personal information that we have collected directly from you and are maintaining. Our retention rights include, without limitation, to complete transactions and services you have requested or that are reasonably anticipated, for security purposes, for legitimate internal business purposes, including maintaining business records, to comply with law, to exercise or defend legal claims, and to cooperate with law enforcement. Note also that we are not required to delete your personal information that we did not collect directly from you.

#### Do Not Sell

We do not sell your personal information as such is defined under the CCPA, and until such time as we change this policy by updating this notice, will treat personal information collected under that policy as subject to a do not sell request.

#### Our and Other's Rights

Notwithstanding anything to the contrary, we may collect, use and disclose your personal information as required or permitted by applicable law and this may override your CCPA rights. In addition, we need not honor any of your requests to the extent that doing so would infringe upon our or any other person or party's rights or conflict with applicable law.

### Changes to Our Privacy Notice

We reserve the right to amend this notice at our discretion and at any time. When we make changes to this notice, we will notify you through a notice on our website homepage.

#### **Contact Information**

If you have any questions or comments about this notice, the ways in which we collect and use your personal information, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Phone: 714-993-4200

Website: www.hartwellcorp.com

Email: <a href="mailto:ccpa@hartwellcorp.com">ccpa@hartwellcorp.com</a>

Postal Address: 900 South Richfield Road, Placentia, CA 92870-6788 USA

### Privacy Notice Pursuant to Article 13 GDPR

Hartwell Corporation, 900 S. Richfield, Placentia, CA 92780 is the 'Controller' of the information you have provided.

We collect and process your personal data for the purpose of allowing you to access website content and providing you information about our products.

The legal basis for processing your information is necessary for the purposes of the overriding legitimate interests pursued by the controller or by a third party.

The legitimate interests of the controller of the information are the processing of your data is required for security purpose of the website content and for providing product information to you and for direct marketing.

The period for storage of your data depends and is determined by factors such as the typical need for such information and storage and space constraints.

We may process the information to a third party email marketing firm and IT hosting company for the purpose set out above.

Hartwell Corporation, Email marketing and IT hosting companies are located outside the European Union. In the event that the recipient country does not ensure a level of data protection equivalent to that of the European Union, the company undertakes to take all appropriate guarantees, either on the basis of an adequacy decision such as that for the Privacy Shield, or, in the absence of such a decision, on the basis of appropriate guarantees, in particular those drawn up on the model of standard contractual clauses made public by the European Commission a copy of which may be requested at the follow e-mail address <a href="mailto:GDPR@hartwellcorp.com">GDPR@hartwellcorp.com</a>.

You have right to access, modify, rectify, limit and to portability or delete any personal data as well as a right of opposition, if necessary subject to legitimate and imperative reasons, to the processing of these data.

If you wish to exercise your rights, you can contact GDPR@hartwellcorp.com.

You also have the right to lodge a complaint with a supervisory authority.

You have the right to withdraw your consent to the processing of your data anytime. The withdrawal does not affect the lawfulness of processing based on your consent before its withdrawal.

If you would like to withdraw your consent, please contact <a href="mailto:GDPR@hartwellcorp.com">GDPR@hartwellcorp.com</a>.

You have the right to object to the processing of your personal data for marketing purposes at any time.

You have the right to object to the processing of your personal data at any time on grounds relating to your particular situation. We ask you to provide reasons and legitimate interest to back up your objection. In case of a legal objection, we shall no longer process your personal data unless we have compelling legitimate grounds for the processing which override your interests, rights and freedoms of the data subject or for the establishment, exercise or defence of legal claims. We shall inform you on the grounds of our decisions.